

This space
Is for
Pagination
And allows
For
The
Masthead

Subject: **ACTION:**

Date: September 26, 2001

From: New York ARTCC

Reply to
Attn. of:

To: GG, GG

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I hereby certify that the following is a true transcription of the recorded conversations pertaining to the subject aircraft accident involving UAL175:

Martin J. Fournier
Quality Assurance Specialist
New York ARTCC

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1240:14 Area C-OS c alfaro

1240:16 ZNY OMIC hey charlie ah area b just got a point out from boston on the american

1240:20 Area C-OS yeah i was just talking to the rockdale sup he says thinks he's down by kingston headed southbound toward area b sector

1240:25 ZNY OMIC yeah area b sector got a point out so you guys can unregard at least for the time being

1240:28 Area C-OS thanks very much

1240:29 ZNY OMIC ok
1241

1241:13 Area F-OS f wolfgang

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1241:14 ZNY OMIC hey wolfie if you get a chance uh american eleven on you're ah eleven a on the t s d being worked by fifty six took off from boston ostensibly going to l a ah and he's a primary no comms ah you know anything's possible with this guy but he's heading last reported at twenty nine grand he's heading from the north directly to overhead kennedy i don't know if he's going to continue out to the east and clip you guys or go down into washington or whatever but just ah

1241:40 Area F-OS eleven a

1241:42 ZNY OMIC yeah that's the track they just started on him he's really american eleven but this

1241:45 Area F-OS ok

1241:45 ZNY OMIC could be you know what

1241:47 Area F-OS yup

1241:48 ZNY OMIC yup

1241:49 Area F-OS bye
1242
1243
1244

1244:17 ATM the floor

1244:19 ZNY OMIC hi mike

1244:21 ATM hey bruce do you know anything about a hijack

1244:23 ZNY OMIC we're just finding out that it through american airlines that confirms terrorist activity yes on american eleven

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1244:27 ATM yeah american eleven flight level two nine zero

1244:30 ZNY OMIC yes we confirmed that through radar verification from other aircraft american airlines says uh they know of they feel that at least one stewardess might have been stabbed they're not sure of the situation they don't think that there uh crew is in control of the aircraft

1244:45 ATM ok um i'm also told that it's a primary target only

1244:48 ZNY OMIC primary target only no comms

1244:50 ATM and in the vicinity of albany

1244:54 ZNY OMIC no it's ah just coming up on kennedy we we're well ahead of where whatever they paged you on on that one

1244:58 ATM ok are we

1245:00 ZNY OMIC heading southbound

1245:01 ATM are we watching it

1245:02 ZNY OMIC yes

1245:03 ATM are we separating

1245:04 ZNY OMIC best we can yes

1245:05 ATM are we separating from it

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1245:05	ZNY OMIC	affirmative
1245:06	ATM	ok ah what sector would that be in
1245:07	ZNY OMIC	it's in ah forty two slant fifty six at the moment
1245:09	ATM	ok gottcha i'm walking to area b right now
1245:11	ZNY OMIC	ok
1245:13	ATM	bye
1245:31	ZNY OMIC	new york center watch desk barrett
1245:32	BOS OMIC	hey bamm this is terry boston how you doin
1245:34	ZNY OMIC	good
1245:35	BOS OMIC	hey that american eleven
1245:36	ZNY OMIC	yes
1245:37	BOS OMIC	that's that's real
1245:38	ZNY OMIC	yes we found out
1245:39	BOS OMIC	are you guys
1245:41	ZNY OMIC	from american airlines

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1245:43 BOS OMIC yes i see you guys are still

1245:44 ZNY OMIC just about yeah we're tracking him and he's just around
kennedy confirmed at two nine zero et cetera so

1245:46 BOS OMIC ok

1245:46 ZNY OMIC thank you

1245:47 BOS OMIC yeah we're still driving airplanes through it he's been slowin
down so we don't know if he's gonna descend or not

1245:49 ZNY OMIC right

1245:50 BOS OMIC but ah just so you guys know our last known frequency was
one two six ah one two seven point eight two what was
happening was as the conversation was going on in the
cockpit they someone was ah keying their mike so that
would go out over the air

1246

1246:03 ZNY OMIC ok

1246:04 BOS OMIC and they were real threats

1246:05 ZNY OMIC alright

1246:06 BOS OMIC gotcha thanks terry

1246:08 ZNY OMIC ok bye bye

1246:12 ZNY OMIC oh get real they're insane

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1246:20	B-CIC	area b
1246:21	ZNY OMIC	hi is paul around
1246:22	B-CIC	yep
1246:22	ZNY OMIC	evanna
1246:23	B-CIC	hang on
1246:23	ZNY OMIC	i want to talk to him
1246:31	B-CIC	john
1246:32	ZNY OMIC	bruce
1246:35	B-CIC	oh bruce hang on just a sec
1246:40	Area B-OS	tell woodstown what's going on tell them i don't want any traffic anywhere near this guy okay
1246:42	Area B-OS	yeah bruce
1246:43	ZNY OMIC	yeah i would keep traffic away from him too
1246:44	Area B-OS	ok i'm
1246:44	ZNY OMIC	you don't know if he's gonna descend
1246:45	Area B-OS	correct

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1246:46 ZNY OMIC whatever so thank you

1246:47 Area B-OS we just flew a

1246:48 ZNY OMIC that's all i wanted to say

1246:49 Area B-OS the chiefs here with me we just flew a guy
over at thirty one he did not verify he was at twenty nine

1246:53 ZNY OMIC did not

1246:54 Area B-OS did not see him

1246:55 ZNY OMIC ok

1246:56 Area B-OS ok

1246:58 ZNY OMIC thanks

1246:59 Area B-OS bye
1247
1248

1248:59 ZNY OMIC new york center watch desk barrett

1249:01 AEA500 hey bruce ronnie how you doing

1249:03 ZNY OMIC um i've had better mornings what's up

1249:05 AEA500 ah is mike there mccormick

1249:06 ZNY OMIC he's in area b

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1249:08 AEA500 ok cause i've got to find out about this american eleven

1249:09 ZNY OMIC what do ya mean you got to find out

1249:11 AEA500 you know this hijack

1249:12 ZNY OMIC yeah

1249:13 AEA500 i have some information on it ah where is he is he coming toward new york airspace

1249:16 ZNY OMIC he's already halfway through new york's airspace ronnie

1249:19 AEA500 oh

1249:20 ZNY OMIC southwest southwest of kennedy now

1249:21 AEA500 he's southwest of kennedy

1249:22 ZNY OMIC yeah

1249:24 AEA500 ok alright ah which way is he headed now

1249:25 ZNY OMIC its confirmed terrorist he's well best we can tell its south

1249:30 AEA500 ok south of kennedy

1249:31 ZNY OMIC yeah

1249:32 AEA500 alright how's everything else goin how are the kids doin

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1249:34	ZNY OMIC	good thanks
1249:35	AEA500	ok i'll talk to ya
1249:36	ZNY OMIC	thanks
1249:37	AEA500	bye
1250		
1251		
1252		
1252:23	B-CIC	area b
1252:24	ZNY OMIC	yeah ah is mike mccormick there please
1252:27	B-CIC	sure
1252:28	ZNY OMIC	bruce
1252:29	B-CIC	standby
1252:48	ATM	ok
1252:50	ZNY OMIC	hey mike
1252:55	ATM	ok hold on one i'm on i'm on two phones at the same time alright who's who's this calling me on area b line
1252:56	ZNY OMIC	bruce
1252:58	ATM	ok bruce what do ya got

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1252:59 ZNY OMIC ah we just got reports that ah there's been a fire at the world trade center newark said it looked like impact

1253:04 ATM right

1253:05 ZNY OMIC from an aircraft

1253:06 ATM ok

1253:07 ZNY OMIC it's on fire

1253:08 ATM so newark newark tower's confirming that

1253:11 ZNY OMIC that's what we were hearing oh and they're saying it's on c n n

1253:14 ATM ok alright yeah go ahead and put bob on alright bruce

1253:16 ZNY OMIC ok

1253:19 ATM i got the tracon on

1253:33 ZNY OMIC watch desk barrett

1253:36 Area F-OS my wife says something just hit the world trade center

1253:38 ZNY OMIC yeah they're sayin it's on c n n

1253:40 Area F-OS yeah the (unintelligible)

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1253:40 ZNY OMIC i'm afraid it is

1253:41 Area F-OS shit shit

1253:43 ZNY OMIC and we had reports of e l ts and the next thing we're hearing that and a fire and smoke it looked like an explosion per newark and so

1253:49 Area F-OS alright thanks

1253:51 ZNY OMIC alright man bye
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1259
1300

1300:56 ZNY OMIC they're not even picking up the damn phone
1301

1301:40 ZNY OMIC they're already flying

1301:44 ZNY OMIC now they think it's this code right here a new one
1302

1302:06 ZNY OMIC they're not even picking up the phone mike but we do have military aircraft in the air felser's there's already a couple of f fifteens up they just want to know who it was so we pointed out the target on the united

1302:47 ZNY OMIC rapid descent right toward the city down to down below two thousand already
1303

1303:17 ZNY OMIC i think we ground stop it all in and out --- ground stop everything mike we gotta go to a t c ah zero or whatever ah we're just stopping everything right now

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1310:23 ZNY OMIC new york center watch desk barrett

1310:24 ZOB OMIC this is kim at cleveland you are not a t c zero is that correct

1310:27 ZNY OMIC we are a t c zero affirmative

1310:29 ZOB OMIC ok we were not told that so we need to know that thank you
1311

1311:08 ZNY OMIC new york center watch desk barrett

1311:09 CC-NOM ah barrett this is ben sliney the nom at the ah command
center uh do you have any further update on why you're a t c
zero

1311:16 ZNY OMIC yeah because of the two ah terrorist activites that went on

1311:20 CC-NOM ok so because of those two aircraft (unintelligible) do you
know the identity of the second aircraft or either aircraft

1311:26 ZNY OMIC well we don't have any confirmations on that that would
probably have to come from on ground people we suspect

1311:30 CC-NOM i am asking do you have any preliminary

1311:33 ZNY OMIC we suspect american eleven and united one seventy five is
the best we can ascertain

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1311:36 CC-NOM where did united one seventy five uh where was he to and from do you know

1311:39 ZNY OMIC uh no

1311:40 CC-NOM ok

1311:41 ZNY OMIC it's kind of chaotic he was coming off from the from the metro area i believe going to l a

1311:46 CC-NOM metro to l a so was american flight was boston to l a

1311:48 ZNY OMIC right

1311:50 CC-NOM alright and uh do you have military involvement i'm ah given (unintelligible)

1311:53 ZNY OMIC affirm there were yes there were military the aircraft up i don't know how many and where they are but they were up um

1311:59 CC-NOM do you know where that military these military flights emanated

1312:01 ZNY OMIC no i don't

1312:08 CC-NOM ok do you have anything else to tell me uh that haven't asked you

1312:10 ZNY OMIC uh no not at the moment to be honest ben

1312:13 CC-NOM ok i'll i'll be back with you thanks

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1312:15 ZNY OMIC ok
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1317:42 ZNY OMIC new york center watch desk barrett

1317:44 AEA500 hey umm it's sue zurlo how are ya

1317:46 ZNY OMIC not good how are you

1317:47 AEA500 ahh i know is mike mccormick standing around there

1317:49 ZNY OMIC no he's not

1317:50 AEA500 umm any clue like where he went

1317:54 ZNY OMIC ahh he's down in the control room floor or he's back in his office i don't know

1317:58 AEA500 ok he's not in his office is there anyway we can have him paged is there a paging system
1318

1318:01 ZNY OMIC yeah sure

1318:03 AEA500 thank you

1318:05 ZNY OMIC and you need him for what sue

1318:07 AEA500 well he needs to come up on a headquarters telcon now

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1318:11 ZNY OMIC ok what do you have a number for him

1318:12 AEA500 i do but i'd rather give it to him personally thank you

1318:14 ZNY OMIC well you know you can take as long as you want to do that that's ok umm we'll page him to call you is that what you want

1318:22 AEA500 umm actually i'd like to hold can you get him to respond to you

1318:27 ZNY OMIC hold on

1318:28 AEA500 thank you

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1320

1320:13 ZNY OMIC center watch desk barrett

1320:15 Unknown hey bruce mike is getting a number

1320:18 ZNY OMIC uh ok thanks

1320:20 Unknown on his own number but he said he doesn't want anybody from area b released until he gets to talk to em please

1320:25 ZNY OMIC ok got it thanks

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1324

1324:58 ZNY OMIC new york center watch desk barrett

1325:00 ATM hey bruce it's mike

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1325:01 ZNY OMIC yeah

1325:04 ATM i'm gonna be a telcon with headquarters so i'll be off the floor for a while dave will be my point of contact if you need anything

1325:06 ZNY OMIC ok i'm telling the people ah that they can call in o t to get people out when and if ah they have a chance to go through discussions prior to right now we're trying to get them out and on break

1325:15 ATM ok

1325:17 ZNY OMIC a lot of them are really shook

1325:19 ATM also you should know that the t f r world trade center three thousand feet and below uh after things stabilize then we'll come off the a t c zero but ah we'll talk about that when we get off this headquarters telcon

1325:28 ZNY OMIC gottcha thanks

1325:29 ATM ok thanks
1326

1326:10 Unknown did you hear that bruce

1326:12 ZNY OMIC what

1326:14 Unknown indy just lost an american

1326:18 Huntress surveillance todd richman

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1326:19 ZNY OMIC yeah this new york center bruce barrett i'm the operations manager in charge

1326:20 Huntress yes

1326:21 ZNY OMIC i was given this number to call

1326:24 Huntress ok

1326:25 ZNY OMIC reference an american

1326:25 Huntress ok go ahead

1326:26 ZNY OMIC who we believe might be still flying

1326:27 Huntress alright

1326:31 ZNY OMIC alright i'm asking

1326:32 Huntress oh is he still flying --- um hold on i gotta

1326:35 ZNY OMIC who are you asking sir me or someone else

1326:38 Huntress standby

1326:43 Huntress new york center

1326:45 ZNY OMIC yes

1326:46 Huntress um what do you need to know

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1326:47 ZNY OMIC well we got word to call this number and there was an unconfirmed report that american eleven might still be in the air

1326:53 Huntress ok hold on
1327

1327:14 ZNY OMIC how you doin

1327:19 Huntress sir

1327:20 ZNY OMIC yes

1327:21 Huntress right now um we're not sure we can't confirm that it's still flying or not

1327:24 ZNY OMIC ok if you get any information uh you will be in contact with the a t c facilities to ensure that they uh have that information

1327:31 Huntress yes

1327:33 ZNY OMIC thank you very much

1327:34 Huntress ok
1328
1329

1329:27 ZNY OMIC new york center watch desk barrett

1329:28 Huntress hi this is huntress calling um i was told to give you a buzz

1329:29 ZNY OMIC ok

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1329:32 Huntress by our mission crew commander any information i guess three aircraft out of boston are missing and apparently two of them had hit the world trade center and one is en route to washington did you get that information

1329:41 ZNY OMIC i didn't know about the third one i knew about

1329:44 Huntress yeah

1329:45 ZNY OMIC two aircraft into the world trade center uh

1329:48 Huntress american one one

1329:49 ZNY OMIC yes

1329:50 Huntress is not the aircraft that crashed

1329:51 ZNY OMIC not

1329:53 Huntress it is still airborne did you get that information

1329:54 ZNY OMIC no thank you just called and i'm glad i got that

1329:55 Huntress that's

1329:56 ZNY OMIC airborne and uh

1329:59 Huntress we don't know where it is though it's headed towards washington was the last known information

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1330:05 ZNY OMIC ok and uh there's another aircraft that's missing in addition

1330:07 Huntress right

1330:07 ZNY OMIC alright

1330:09 Huntress and i don't know but somebody's gotta get the president going this is not good

1330:11 ZNY OMIC well i'm amazed we're not at a higher level of uh defcon readiness already

1330:16 Huntress oh yeah we just went up i'm not gonna say too much right now

1330:18 ZNY OMIC ten four

1330:19 Huntress but uh i wanna give you a heads up

1330:20 ZNY OMIC i appreciate the information it helps a lot

1330:21 Huntress do you have any information though where american one one is or

1330:23 ZNY OMIC no we lost him uh only on a primary target about uh five to ten miles southwest of kennedy v o r and uh

1330:33 Huntress ok

1330:36 ZNY OMIC and uh

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1330:37 Huntress just wanna say one more thing to you

1330:38 ZNY OMIC yes

1330:39 Huntress uh washington i don't know if they don't think this is serious or not but they are not unless they hear from like the centers if you could give them a heads up and let them know that this is

1330:46 ZNY OMIC washington who washington center

1330:48 Huntress washington center

1330:49 ZNY OMIC ok

1330:50 Huntress um they're not

1330:51 ZNY OMIC taking it seriously

1330:52 Huntress not at all

1330:53 ZNY OMIC we'll let them know

1330:54 Huntress ok sir

1330:55 ZNY OMIC you got it

1330:56 Huntress thanks

1330:56 ZNY OMIC bye now

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1331

1331:44 ZDC OMIC washington center watch desk sweeney

1331:46 ZNY OMIC hey this is bruce barrett at new york i just got a call from huntress uh

1331:50 ZDC OMIC about the american eleven

1331:51 ZNY OMIC yeah

1331:52 ZDC OMIC yeah we got the same call we were ah weren't we just got ah the air major just got off the phone with boston hold on one second

1331:59 ZDC OMIC new york go ahead

1332:01 ZNY OMIC yeah hey jack

1332:03 ZDC OMIC this is terry

1332:04 ZNY OMIC terry

1332:05 ZDC OMIC yeah

1332:06 ZNY OMIC bruce

1332:07 ZDC OMIC yeah

1332:08 ZNY OMIC uh uh huntress just called me and gave me some further information as much as they could on a non secure line but for some reason they felt that uh and this is only relay don't shoot the messenger that

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1332:14 ZDC OMIC ok

1332:15 ZNY OMIC that washington center wasn't taken it as seriously as what's been goin on and said well i'll do you the favor and call over to washington center just to follow through on that

1332:23 ZDC OMIC this was huntress

1332:25 ZNY OMIC yeah

1332:27 ZDC OMIC ok i'm gonna i'll call em back i have no idea what they're talking about cause

1332:28 ZNY OMIC i didn't think you would

1332:29 ZDC OMIC i haven't even i haven't even talked to em

1332:30 ZNY OMIC gottcha

1332:31 ZDC OMIC but i'll call em

1332:32 ZNY OMIC ok

1332:33 ZDC OMIC thanks
1333

1333:31 ZNY OMIC q a

1333:32 ZNY505 i'm q a

1333:33 ZNY OMIC yes

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1333:34 ZNY505 i'm sorry brucie

1333:34 ZNY OMIC yeah

1333:35 ZNY505 do me a favor tell everybody to be checkin for primaries that are sitting at a site they lost an american seventy seven at flight level three five zero in indy around york and kentucky and uh they're not sure let's check and see if we see a primary coming across coming back this way or in any direction

1333:51 ZNY OMIC york kentucky

1333:52 ZNY505 yeah uh went down at flight level three five zero didn't go down they just lost everything

1333:57 ZNY OMIC that was indy right

1333:58 ZNY505 that was indy but we just wanna see if anybody's coming across---ok

1334:00 ZNY OMIC thanks got it

1334:01 ZNY505 thank you

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1336
1337

1337:56 ZNY OMIC new york center watch desk barrett

1337:57 ZDC OMIC hey new york washington center watch desk

1337:59 ZNY OMIC yes

1338

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1338:01 ZDC OMIC hey ah just north of well robbinsville about thirty miles
northeast i just wanna verify that you guys are aware of a ah
thirty four oh one code up there at flight level one eight zero
that's just spinning up there

1338:12 ZNY OMIC thirty four oh one code uh i'll check thanks for the heads up

1338:17 ZDC OMIC he's right over kennedy or just south

1338:18 ZNY OMIC i see him that's the f fifteen

1338:20 ZDC OMIC yeah oh it is

1338:22 ZNY OMIC yeah

1338:23 ZDC OMIC ok thanks

1338:24 ZNY OMIC alright
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Martin J. Fournier

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WP: UAL175_MEMO.doc

ZNY-505.2:M. Fournier:MJ:x1055:09/25/2001

Martin J. Fournier

File: 8020.1

WP: UAL175_TRANSCRIPT.doc

ZNY-505.2:M. Fournier:MJ:x1055:09/26/2001